**From:** Brent Taylor   
**Sent:** Monday, April 10, 2023 2:43 PM  
**To:** admin@idautomation.com  
**Cc:** gabriella@tbtexas.com  
**Subject:** Need assistance with Code 39 fonts purchased today

Good Afternoon,

I previously purchased a complete font pack that included the “3 0f 9” font listed in the 2nd picture. We noticed we accessed the database from another PC that this particular font was not included with the other IDAutomation fonts installed.

We paid for new download today but upon installation we were unable to find the same font in the new install that is needed in picture 2 and 3.

A lot of time was invested into trying to resolve this before we finally paid to rebuy the fonts and now it is still not working.

Please assist ASAP.

Thank you.

Graphical user interface, application, Excel

Description automatically generated

It should look like this:

Graphical user interface, application, table, Excel

Description automatically generated

A picture containing diagram

Description automatically generated

Brent Taylor

**Chief Operating Officer**

**Action Imports**

1100 Avenue S

Grand Prairie, Texas 75050

972-623-2222 Office Ext. 102

866-703-3222 Office Ext. 102

972-623-2231 Fax

<brent@actionimports.net>

<https://www.linkedin.com/in/brent-taylor-530566a>

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